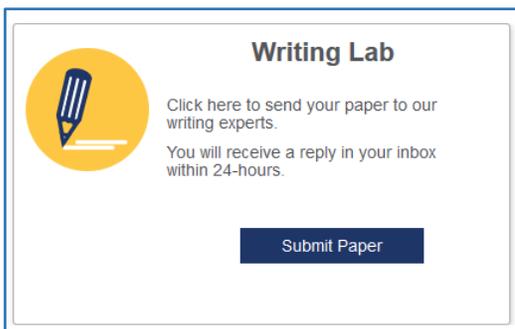
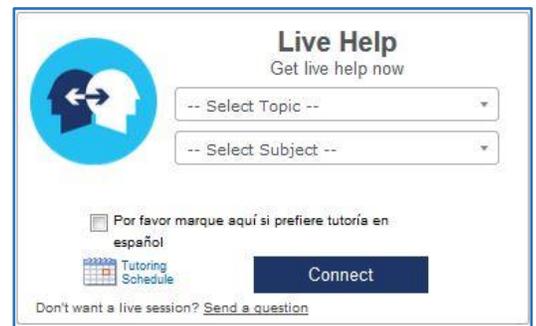


HelpNow Quick-Start and User Guide

The Brainfuse HelpNow suite features live online tutoring, writing lab assistance, and wide range of academic support tools. Even though HelpNow is easy-to-use and requires no prior training, we have prepared the following guide to provide you with a brief introduction. The first part of this guide consists of quick-start instructions. For more details about each service, see the User Guide that follows.

Quick-Start Instructions

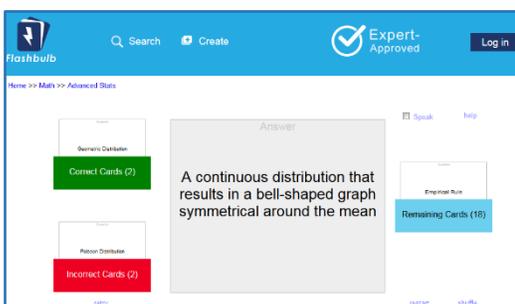
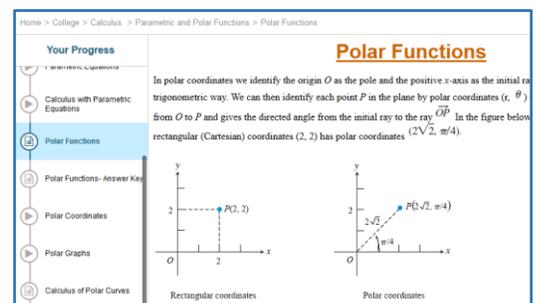
Get Live Tutoring: For live help simply select your topic and subject, click “Connect” and your tutoring session will begin in the Brainfuse Whiteboard.



Submit a Paper to the Writing Lab: Click “Submit Paper” to upload your paper to our Writing Lab. Our writing lab tutors will analyze your paper and provide constructive feedback within 24 hours.

Review Lessons and Take Practice Tests

Visit SkillSurfer to build academic skills through lessons and practice tests.



Study with Flashcards

Use Flashbulb to easily create flashcards and transform them into interactive games, quizzes, and more. In addition, Flashbulb gives you access to an extensive library of user-created flashcard sets.

User Guide


English ▾

Home
Expert Help
Academic Tools
Collaboration Tools
My Account ▾

Tutors are available now

Get the Brainfuse HelpNow App



Live Help

Get live help now

 Tutoring Schedule

 Preferences

Connect

Don't want a live session? [Send a question](#)



Writing Lab

Click here to send your paper to our writing experts.
You will receive a reply in your inbox within 24-hours.

Submit Paper

Academic Tools



SkillSurfer
Live skills building and a library of lessons, videos, tests and more



FlashBulb™
Create and share flashcards, tests, and games



Language Lab
Live help for language learners



LEAP Learning Platform
Diagnostic test center with customized study plans, lessons, and live tutoring



eParachute
Discover the college majors and careers that match your skills and interests.

Collaboration Tools



MEET™
Schedule sessions with friends in our private virtual study room



Brainwave™
Create and share movie-like notes and ideas

[Privacy](#) | [Terms of Use](#) | [FAQs](#) | [Announcements](#) | [Demo](#) | [Contact Us](#)

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Live Tutoring: The Live Help box on the homepage has several options.

Access Live Tutoring: To get online tutoring right away, simply select a topic and subject from the drop-down menu, click “Connect” and begin learning from a live tutor through the Brainfuse Whiteboard.

Select “Tutoring Schedule” for additional details about your selection.

Live Help
Get live help now

-- Select Topic --

-- Select Subject --

Por favor marque aquí si prefiere tutoría en español

Tutoring Schedule

Connect

Don't want a live session? [Send a question](#)

The Brainfuse Whiteboard: The Brainfuse Whiteboard provides you with a variety of tools to communicate with your tutor.

Whiteboard

Whiteboard Tools

Snap-N-Send

Upload

Chat Input Field

Tutor

Tutor's Name

Whiteboard Tutorial

Exit Session

Chat History

Whiteboard Tools: To take a tour of the whiteboard tools, click  on the upper-right corner of the whiteboard.



PEN: Write/draw with your mouse



ERASER: Erase items from the Whiteboard



TEXT TOOL: Click on the Whiteboard to start typing. When you select the text tool, it will reveal the following text options:



SUPERSCRIPIT: Changes text into superscript



SUBSCRIPT: Changes text into subscript



PASTE: Paste text onto the Whiteboard



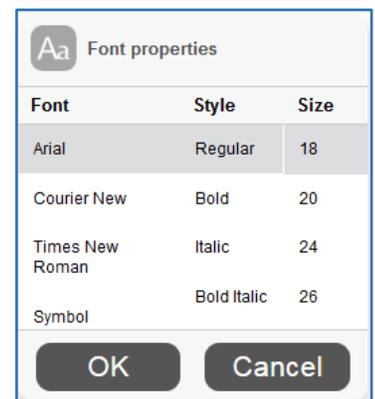
FONT: Change your font style and font size



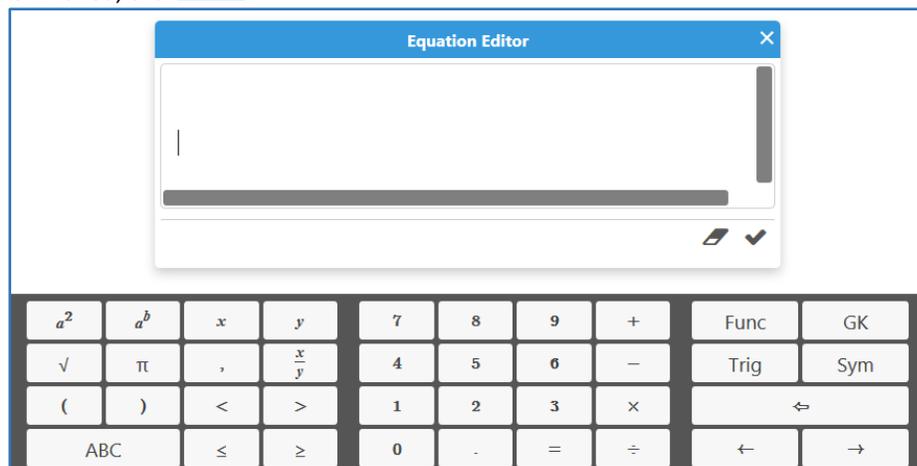
MATH SYMBOLS: Enter a mathematical symbol



SCIENCE SYMBOLS: Enter a scientific symbol



TYPE EQUATIONS WITH THE EQUATION EDITOR: The equation editor allows you to create mathematical equations, functions, and symbols in the available box. Click on the desired area of the Whiteboard where you want the equation to appear. When you are finished, click .

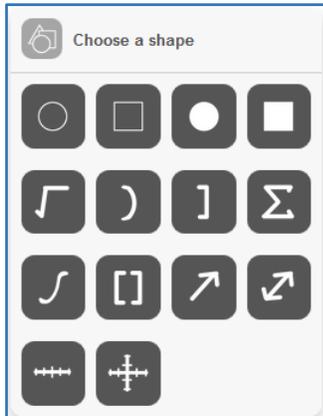




DRAW A STRAIGHT LINE: Draw a straight line on the Whiteboard



DRAW SHAPES: Select a shape from the menu to draw it on the Whiteboard



DRAW NUMBER LINES AND GRAPHS: Select MIN, MAX and INTERVAL MODE to adjust the minimum, maximum and interval values



COLOR PALETTE: Select from the menu to change pen/text color



UNDO: Undo the last action



CLEAR: Clears the entire Whiteboard



SNAP-N-SEND: The Snap-N-Send feature enables you to scan documents, handwritten notes, or any other academic content and send it to the Brainfuse Whiteboard during a tutoring session. To use Snap-N-Send, simply download the Brainfuse Mobile App (iOS or Android versions), and follow the instructions to log into your Brainfuse account. During a tutoring session, select the Snap-n-Send feature from the mobile app, scan the desired material with your mobile device, and it will appear on your whiteboard.



UPLOAD FILES TO SHARE WITH TUTOR: Click on the Upload button (bottom left of the Chat Box) to upload images, papers, or other assignments to work on them in real time with your tutor.

Writing Lab: The Writing Lab offers tutor support to help you revise your paper.

To begin, simply select “Submit Paper” from the homepage to choose your assignment type.

When our review is complete, you will receive a notification email and see an alert in the Writing Lab box on the HelpNow home page. You can retrieve the review of your paper in “My Message Center.”

You will then be prompted to provide details about your assignment and any areas where you would like your tutor to focus.

To submit your paper for review, simply attach your paper and select “Submit.” Please note that only one file may be submitted at one time.

Once you have submitted your file, you will receive a confirmation. A tutor will review your paper and return it with analysis within 24 hours.

Send Question: Get help with a question outside of live tutoring.

As an alternative to live tutoring, submit a question for a tutor to review and receive a response within 24 hours.

SkillSurfer: Self-paced lessons and practice tests

Master academic skills with SkillSurfer's library of instructional lessons, videos, and practice tests.

The screenshot shows the brainfuse HelpNow interface. The page title is "Periodic Motion". The content includes a definition: "Periodic motion is motion that repeats itself in a definite cycle. It occurs whenever a body has a stable equilibrium position and a restoring force that acts when it is displaced from equilibrium. Period T is the time for one cycle. Frequency f is the number of cycles per unit time. Angular frequency ω is 2π times the frequency."

Equations shown:

$$f = \frac{1}{T} \quad \text{therefore } T = \frac{1}{f}$$

$$\omega = 2\pi f = \frac{2\pi}{T}$$

Three diagrams illustrate a mass-spring system:

- $x > 0$: The body is displaced to the right from the equilibrium position. $F_s < 0$ therefore $a_x < 0$. The stretched spring pulls the body toward the equilibrium position.
- $x = 0$: The unstretched and uncompressed body exerts no force on the body; therefore the body is in equilibrium.
- $x < 0$: The body is displaced to the left of the equilibrium position. $F_s > 0$ therefore $a_x > 0$. The compressed spring pushes the body toward equilibrium position.

Above we have the model for a periodic motion, where a body is displaced from its equilibrium position at $x = 0$, where the spring exerts a restoring force back towards the equilibrium position.

Simple harmonic motion

The screenshot shows the Flashbulb interface. The main content area displays a flashcard with the question "Binomial Experiment" and the answer "Binomial Distribution". The interface includes a "Correct Cards (0)" counter, an "Incorrect Cards (0)" counter, and a "Remaining Cards (22)" indicator. There are buttons for "retry", "show Answer first", "restart", "shuffle", and "Continue". The bottom of the page features a grid of icons for various study tools: Flashcards, NoFlip Flash, Study Table, Matching, Crossword, Unscramble, Type In, Quiz, Test, Hangman, Bug Match, Hungry Bug, Chopped Words, Targets, Notes, Export, Print, and Edit.

Flashbulb: Flashcard study

Create your own flashcards or draw from an extensive library of flashcards sets that you can transform into games, practice tests, study tables, and more.

Language Lab: Vocabulary builder in a variety of languages.

Expand your vocabulary and skills in a variety of languages through flashcards, practice tests, and more.

Skills	Progress	
Order of Operations	0%	Live Help
Arithmetic	0%	Live Help
Rounding and Estimation	0%	Live Help
Prime Factorization	0%	Live Help
Square Roots	0%	Live Help
Decimals	0%	Live Help
Fractions	0%	Live Help
Ratio and Proportion	0%	Live Help
Percentage	0%	Live Help
Conversion	0%	Live Help
Geometry	0%	Live Help
Linear Equations	0%	Live Help
Interpret Data	0%	Live Help
Coordinate Geometry	0%	Live Help

LEAP: Customized study plans

Complete a test to create a personalized study plan to master content in specific topics.

eParachute: Personalized recommendations for career or academic paths

Review suggested career or academic paths based on your unique profile that includes your interests, skills, and more.

MEET: Form online study groups

Easily schedule online study groups and meet with classmates or instructors in the Brainfuse Whiteboard.

The screenshot shows the 'Brainfuse Meeting' form in the Brainfuse HelpNow interface. The form is divided into three main sections:

- 1 Invite Participants:** A section with the instruction 'Please invite meeting participants by entering their e-mail addresses.' and a text input field.
- 2 Enter Start and End Times:** A section with fields for 'Date', 'Time', and 'Duration'. The 'Date' field is set to '05/22/2019', 'Time' to '3:50 PM', and 'Duration' to '60'. Below these are 'End Date' and 'End Time' fields, with 'End Date' set to '05/22/2019' and 'End Time' to '4:50 PM'.
- 3 Describe Meeting:** A section with the instruction 'Your description will appear in your message to participants.' and a large text area for entering a description.

At the bottom of the form is a 'Send' button. The interface also includes a navigation menu on the left with 'Other Services' (Live Tutoring, Writing Lab, SkillSurfer, Send Question, Language Lab, LEAP, Brainwave™, FlashBub™, MEET™) and a 'Learning Account Features' sidebar on the right (My Past Sessions, My Message Center, My Tests, My Calendar, My Brainwaves, My CloudPack). The top navigation bar includes 'Home', 'Expert Help', 'Academic Tools', and 'Collaboration Tools'. The top right corner shows 'English', 'Inbox', 'Tasks', and a 'Logout' button.

The screenshot shows the 'Brainwave' interface in the Brainfuse HelpNow system. The main heading is 'Welcome to Brainwave'. Below this is the instruction 'Create and share your own Brainwaves or visit the Brainwave library.' and a 'Create a Brainwave' button. There are two tabs: 'My Brainwaves' (selected) and 'Brainwave Library'. Below the tabs is a video player interface showing a play button, '0 views', the date 'Fri 1/18/19', and the time '1:48 PM'. There are also icons for edit, play, share, and delete.

Brainwave: Create and share dynamic content

Create movie-like notes (Brainwaves) by recording your activity on the Brainfuse Whiteboard. Brainwaves are ideal for studying or sharing concepts that involve multi-step processes.

Account Features: Access your Brainfuse activity through easy-to-use account options.

The screenshot displays the Brainfuse HelpNow user interface. At the top left is the Brainfuse logo with 'az' and 'HelpNow'. The top right shows 'English' and '1 Inbox ✓ Tasks' with a 'Logout' button. A navigation bar includes 'Home', 'Expert Help', 'Academic Tools', and 'Collaboration Tools'. A blue banner reads 'Tutors are available now' and 'Get the Brainfuse HelpNow App'. Below this, there are two main sections: 'Live Help' and 'Writing'. The 'Live Help' section has a 'Get live help now' button, dropdown menus for 'Select Topic' and 'Select Subject', a checkbox for 'Por favor marque aquí si prefiere tutoría en español', a 'Tutoring Schedule' icon, and a 'Connect' button. The 'Writing' section has a 'Submit Paper' button and a notification: '1 You have a paper in your inbox. Go to Inbox'. On the right side, a vertical menu lists account options: 'My Account', 'My Past Sessions', 'My Message Center', 'My Tests', 'My Calendar', 'My Brainwaves', and 'My CloudPack'. At the bottom, there is a section for 'Academic Tools'.

My Past Sessions shows all of your past tutoring sessions so that you can replay the tutoring session after it has ended.

My Message Center contains all of your tutor responses to Writing Lab or Send Question submissions.

My Tests displays all of the practice tests taken. Tests can be reset from this page.

My Calendar tracks any scheduled MEET sessions.

My Brainwaves contains your Brainwaves to view, edit, or share with others.

My CloudPack allows you to create or save files to easily upload onto the Whiteboard or Writing Lab.

Questions?



info@brainfuse.com



1-866-BRAINFUSE